

NOTICE OF NONDISCRIMINATION AND ACCESSIBILITY

Discrimination is Against the Law: UW Medicine complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability, or sex (including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes). UW Medicine does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

UW Medicine provides:

- Reasonable modifications and free auxiliary aids and services to people with disabilities to help communicate effectively with us, such as: (a) qualified interpreters for individuals with disabilities and (b) information in alternate formats (large print, audio, accessible electronic formats, other formats).
- Free language assistance services, including electronic and written translated documents and oral interpretation, to people whose primary language is not English, such as: (a) qualified interpreters; and (b) information written in other languages.

If you need any of the above services, please contact Patient Relations. At Harborview Medical Center the number is (206) 744-5000. At UW Medical Center the number is (206) 598-8382. If you are deaf or hard of hearing dial 7-1-1 for Telecommunications Relay Services.

If you believe that UW Medicine has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Harborview Medical Center
 Patient Relations
 325 9th Ave, Box 359942
 Seattle, WA 98104
 Tel: (206) 744-5000
 Fax: (206) 744-4114
 Email: comment@uw.edu

UW Medical Center
 Patient Relations
 1959 NE Pacific Street, Box 356153
 Seattle, WA 98195
 Tel: (206) 598-8382
 Email: UWMCares@uw.edu

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, any member of the Patient Relations team is available to help you. You can also contact UW Medicine’s ADA and Section 1557 Coordinator at (206) 520-5947.

You can file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
 200 Independence Avenue, SW
 Room 509F HHH Building
 Washington, D.C. 20201
 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

Getting Help in Other Languages:

Español (Spanish): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al HMC 1 (206) 744-5000 / UWMC 1 (206) 598- 8382

繁體中文 □Chinese): 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 HMC 1 (206) 744-5000 / UWMC 1 (206) 598-8382

Tiếng Việt (Vietnamese): CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số HMC 1 (206) 744-5000 / UWMC 1 (206) 598- 8382

한국어 (Korean): 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. HMC 1 (206) 744-5000 / UWMC 1 (206) 598- 8382 번으로 전화해 주십시오

Русский (Russian): ВНИМАНИЕ: Если Вы говорите на русском языке, то Вам доступны бесплатные услуги переводчика. Звоните по телефону HMC 1 (206) 744-5000/UWMC 1 (206) 598- 8382

Tagalog (Filipino): PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa HMC 1 (206) 744-5000 / UWMC 1 (206) 598- 8382

Українська (Ukrainian): УВАГА! Якщо Ви розмовляєте українською мовою, Ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером HMC 1 (206) 744-5000/UWMC 1 (206) 598- 8382

ខ្មែរ (Cambodian): ប្រសិនបើ អ្នកនិយាយភាសាខ្មែរ, បេសវិស័យខ្មែរនឹងផ្តល់ជូនសេវាបំប្រែភាសាឥតគិតថ្លៃដល់អ្នក។ ទូរស័ព្ទ HMC 1 (206) 744-5000 / UWMC 1 (206) 598- 8382 ។

日本語 (Japanese): 注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。HMC 1 (206) 744-5000 / UWMC 1 (206) 598-8382 まで、お電話にてご連絡ください。

አማርኛ (Amharic): ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም አገዳዳይ ድርጅቶች በነጻ ሊያግዝዎት ተዘጋጅተዋል። ወደ ሚከተለው ቁጥር ይደውሉ HMC 1 (206) 744-5000 / UWMC 1 (206) 598- 8382

Oroomiffa (Cushite): XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa HMC 1 (206) 744-5000 / UWMC 1 (206) 598- 8382

(ملوحظة) (ARABIC): انك تتحاحة كيبية كبن خدة ااعد له موح كيمفو تك كيبوودة الوكا ب خويم ود كا خوب 1-652-477-0555 مفاشفي بوخ ادو HMC كو خوبم تا كلبخي ب ومنة وكشتلد UWMC خوب 1-652-093-3836

ਪੰਜਾਬੀ (Punjabi): ਧਿਆਨ ਧਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਿਓ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਧਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਿ ਹੈ। HMC 1 (206) 744-5000 / UWMC 1 (206) 598- 8382 'ਤੇ ਕਾਲ ਕਰੋ।

Deutsch (German): ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: HMC 1 (206) 744-5000 / UWMC 1 (206) 598- 8382

ພາສາລາວ (Lao): ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຍຄ່າ, ຄວນມີພ້ອມໃຫ້ທ່ານ. ໂທສ HMC 1 (206) 744-5000 / UWMC 1 (206) 598- 8382